

FIN - SOLE SOURCE

Status
MANAGER

Requesting Department: *
POLICE

Submitted By:
Jessica Allen

Date Created
12/22/2025

Vendor Name:
LEXISNEXIS

Address:
1000 ALDERMAN DRIVE, ALPHARETTA, GA 30005

E-mail:
STEVEN.ALBANO@LEXISNEXISRISK.COM

Phone:
N/A

Price
\$24,780.00

Account String *
21001.552122

Description

LEXISNEXIS DESK OFFICER REPORTING SYSTEM - ONLINE REPORTING SOFTWARE - 1 YEAR TERM

1.) Uniqueness of vendor's item/service. How is this vendor the only vendor uniquely qualified to provide the product or service:

The Desk Officer Reporting System allows citizens to file reports, crime tips, and other incidents 24/7 through their phone or computer. The system supports multiple languages while agency personnel can review the report in English. Reports are easy for the officers to review and route appropriately within minutes. If a report is approved, it will automatically be transferred into the agency RMS and can be treated just like any other report filed in the field. All case management, crime analysis, and Uniform Crime Reports (UCR)/National Incident-Based Reporting System (NIBRS) reporting can be done without having to modify our current procedures. Crime victims automatically receive a PDF copy of approved reports via email.

2.) Market Research. Describe other, similar sources or products available in the market, if any, and why they are not acceptable:

The department currently uses LexisNexis' Accurant Virtual Crime Center (AVCC), a comprehensive tool that enables access to multiple databases within a single platform. These databases included information from neighboring jurisdictions as well as LexisNexis public records data. AVCC enhances investigative capabilities through its data linking feature, LexID, which identifies non-obvious connections between subjects, thereby increasing investigative accuracy and confidence by providing more precise and reliable results. With the addition of the Desk Officer Reporting System will further enhance this process, offering an additional layer of analysis for crime trends and frequently occurring accident locations.

3.) Proposed Actions. Describe the actions the department will take to overcome the present barriers to competition for any future acquisition of this product or service:

The department recommends adding the Desk Officer Reporting System module to our current LexisNexis suite of software as it integrates with the departments new CAD/RMS system is a additional bonus feature. LexisNexis has been used by the department since 2019.

Attachments (1)

FIN - ATTACHMENTS - SOLE SOURCE
- [LEXISNEXIS DESK OFFICER REPORTING SYSTEM - ONLINE REPORTING SOFTWARE - 1 YEAR TERM](#)

Approval: Budget
Jennifer Waters

Date
1/2/2026
3:11:55
PM

Approval: Procurement Buyer Andrew Byrnes		Date 1/5/2026 11:26:03 AM
Approval: Director Matthew Campion		Date: 01/05/2026
Approval: Procurement Manager Wanda Roop	(not to exceed \$50,000.00)	Date 01/07/2026
Approval: City Manager	(not to exceed \$100,000.00) without Council Approval	Date

Procurement Staff			
Procurement Staff Assigned	Council Agenda Date	Council Action	Resolution # Purchase Order #
Procurement Comments: SECTION 2-144 (c)(e) UPGRADE TO EXISITNG SOFTWARE Signed Agreements			

Council authorization required if exceeding \$100,000.00